

Refund Policy

If you are not completely satisfied with your meal and did not consume a significant portion of it, you should immediately contact the location from which it was purchased to discuss a refund, credit, or replacement. If you are not satisfied with the resolution at the local store, please feel free to contact the home office.

Accepted Forms of Payment



Privacy Policy

We consistently strive to develop new and innovative products and services as part of our commitment to better serve our customers. We recognize that privacy is an important issue, so we operate ourselves in a manner consistent with the protection of your privacy. We developed this Privacy Policy pursuant to applicable laws regarding the collection and use of Personally Identifying Information (defined below) in those jurisdictions where we do business. This Privacy Policy outlines the types of Personally Identifying Information we gather when you use the Dion's online ordering system, how we use that information, as well as some of the steps we take to safeguard it. We urge you to read the Privacy Policy in its entirety and hope it will help you make an informed decision about sharing your Personally Identifying Information with us.

Dion's reserves the right to change this policy at any time. Please check this page periodically for changes. Your continued use of the Dion's online ordering services following the posting of changes to these terms will mean you accept these changes. Dion's will take reasonable measures to notify you if there is a material change in our privacy practices with respect to use of the information you have provided to Dion's. Dion's will conspicuously post these changes in our Privacy Policy and on our Website. These postings will occur on the Dion's website at least 30 days prior to any material change. If you have any questions about this privacy statement, the Dion's practices, or feel that your privacy has been compromised, please contact us at the Dion's home office.

Your privacy on the Internet is important to Dion's. As part of the operation of Dion's, certain pieces of information are gathered about the users registering to gain access to the site (individually, a "Registrant" and collectively, "Registrants"). This privacy policy contains explanations regarding the types of information collected, what is done with such information, and how to correct or change the information.

By registering on the site, you are agreeing to receive targeted marketing via email from Dion's and its affiliates and you consent to Dion's employing its information collecting techniques in its continuing efforts to better serve you. If, after you have registered and consented to this privacy policy, you no longer wish to receive such marketing emails or do not consent to its information collecting techniques, please see the "opt-out" section below. Except as set forth in the "Limits of Confidentiality" section below, we do not use information about users for any purposes unrelated to the services offered by the Dion's.

GENERAL PRIVACY PRINCIPLES

Identifying Purposes

"Personally Identifying Information" is information that individually identifies you, such as your name, company name, physical address, phone numbers, email address and any other information that would allow someone to identify or contact you. Dion's asks for your Personally Identifying Information so that it can understand your needs, determine if Dion's products and services meet your needs, inform you about its products and services that it believes may be of interest to you, or comply with the law. Of course, you may choose not to provide Dion's with Personally Identifying Information. However, this choice may prevent Dion's from providing you with the product, service or information you requested or that could be offered to you. Our server does not automatically record Personally Identifying Information. Such information can become known to Dion's via its websites only when you voluntarily submit it.

Consent

Your knowledge and consent are required for the collection, use, or disclosure of your Personally Identifying Information. No information is collected without your express consent.

Limiting Collection

Dion's only collects the information that it needs in order to deliver products, services and information to you.

Limiting Use, Disclosure and Retention

Dion's does not use or disclose your Personally Identifying Information for purposes other than those for which it was collected or as set forth in this privacy policy, except as otherwise set forth in this privacy policy under the heading Limits of Confidentiality, or as required by law. Your Personally Identifying Information is retained only as long as necessary for the fulfillment of those purposes or as required by law.

Safeguards

Dion's protects your Personally Identifying Information by using safeguards that are appropriate to the sensitivity of the information.

Dion's undertakes substantial efforts to protect the confidentiality of the identity, preferences and other information it has collected about individual Registrants and, except as otherwise set forth in this Privacy Policy, will not knowingly allow access to this information to anyone outside Dion's as described below under the heading Limits of Confidentiality.

You should also do your part in protecting your information. Your user name and password are confidential and we recommend that you not divulge them to anyone. Unfortunately, neither Dion's network nor data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect Registrant's information, the Dion's cannot ensure or warrant the security of member information. Thus, any information a Registrant transmits to us is done so at the Registrant's own risk. Once we receive Registrant information, we undertake substantial efforts to protect the confidentiality of this information consistent with this Policy.

SPECIFIC PRIVACY POLICY

Scope

Our privacy policy applies to all websites owned and operated by Dion's and to any Personally Identifying Information collected by Dion's. It is designed to inform you of when, why, how and for what purpose Dion's collects Personally Identifying Information from visitors to its websites. It is also designed to inform you about the types of information that is collected about you on Dion's website. Finally, it is designed to inform you about our use of Personally Identifying Information collected at Dion's website and to whom access to such Personally Identifying Information may be given. Our privacy policy is also designed to inform you about how you may access, amend, or delete Personally Identifying Information collected by Dion's and how you may limit Dion's' use of your Personally Identifying Information.

On occasion, Dion's websites are connected by "hyperlinks" to other companies' websites. Please note that Dion's is not responsible in any way for the privacy practices of other websites and suggests that you review the privacy policies of those other companies' websites before using them.

What types of Personally Identifying Information does Dion's collect?

On each visit to Dion's' web site, Dion's collects certain limited non-personally identifying information your browser makes available whenever you visit a website. This log information includes your Internet Protocol address, browser type, browser language, as well as the date and time of your visit. We use this information to operate, develop, and improve our website. This information does not include your Personally Identifying Information. Our server does not automatically record Personally Identifying Information. Such information can become known to Dion's via its websites only when you voluntarily submit it. No information is collected without your express consent.

Login Access:

You may login to the Dion's online ordering system using a user name and password. Logging-in will identify you as a unique user and is necessary to ensure that privileged features are properly displayed.

How does Dion's use your Personally Identifying Information?

Confidentiality

Except as set forth under the "Limits of Confidentiality" section below, or otherwise in this Privacy Policy, Dion's will not provide Personally Identifying Information about a Registrant to third parties. By making a purchase, requesting additional information, or communicating directly with the company or organization after visiting its website, a Registrant is choosing to provide Dion's with Personally Identifying Information in such Registrant's sole discretion.

Children's Privacy

Online ordering, customer registration for on-line ordering and customer feedback pages of this website are directed toward and designed for use by persons aged 13 or older. We do not establish or maintain registrations for any child whom we know to be under the age of 13. We do not solicit or knowingly collect personally identifiable information from children under the age of 13.

How we protect your information:

Dion's may store and process Personally Identifying Information collected on our site on our own servers or on the servers of our Business Partners (defined below). When entering personal information, look for the Secure Site icon on the lower right-hand side of your browser window that indicates you are on a secure page. We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. We restrict access to your Personally Identifying Information to employees who need to know that information in order to perform their jobs and provide service to you.

Limits of Confidentiality

If you choose to share your Personally Identifying Information with us we may use it for the purposes of sending you requested information as well as occasional offers, announcement, bulletins and other similar purposes. We also will not give, rent, loan, or otherwise make available your Personally Identifying Information to third parties except in the limited circumstances described in this "Limits of Confidentiality" section, or with your consent.

We may share such information in any of the following limited circumstances:

- (i) Marketing. As part of its day-to-day business activities, Dion's may share with third parties certain non-personally identifying log information your browser makes available whenever you visit our website.
- (ii) Security. Due to the existing legal, regulatory and security environment, Dion's may disclose aggregate level and/or Personally Identifying Information about its Registrants to protect the rights, property or safety of Dion's, our customers, or the public.
- (iii) Sale or Transfer of Business: We may sell or otherwise transfer such information to a successor of Dion's , or any subsidiary or division of Dion's in connection with an asset sale, acquisition, merger, consolidation, divestiture, stock sale, purchase of part or all of the assets of the business, or other corporate transaction, or by way of assignment (whether by operation of law or otherwise) in connection with any such or similar transaction or in connection with the administration of a bankruptcy estate. In the case of such event, the Personally Identifying Information will become the property of the successor and will be subject to the successor's Privacy Policy should they have one.

Cookies

Like many websites on the Internet, our website uses cookies. Cookies are small strings of data placed on users' personal computer hard drives during the exchange of data that happens when your browser points to our website. Cookies enable a website to identify a user's browser as a previous visitor by means of a unique string of numbers assigned on a previous visit. Our cookies assist us in collecting information on what pages of our website you access or visit, and in recording any preferences you indicate on our website. We also use cookies to make your experience more personalized, and convenient.

The site analytics cookie information may be examined in concert with data from online ads served through the DoubleClick for Advertisers platform. This is to help us understand how anonymous users interact with the website after seeing advertisements online, and this data may be used to optimize ad campaigns.

Our cookies cannot and do not retrieve any other data from your hard drive or pass on computer viruses. If you are just browsing our website, a cookie identifies your browser and user id (and not your identity). If you place orders with us, we use cookies to assist in storing your preferences and recording other session information (a "session" is a single visit by you to our website).

Changes to this Policy

Please note this Privacy Policy is subject to change from time to time without specific notice. We expect most such changes to be minor, but there may be changes that are more significant. Regardless, we will post those changes on this page and, if the changes are significant, we will also provide a more prominent notice. Each version will be noted at the top of the page. Prior versions of this Privacy Policy will be kept in an archive for you to view for a reasonable period of time. There are no prior versions in the archive at this time.

Contact Information

If you have any additional questions about this privacy policy, feel that information we have collected about you is incorrect, or wish to opt-out of future emails, please feel free to contact us at any time.

About Online behavioral advertising

Online behavioral advertising -- also sometimes called "interest-based advertising" -- uses information gathered through your browser in order to predict your preferences and show you relevant advertising.

The Digital Advertising Alliance has put together a great list of frequently asked questions about online behavioral advertising which should answer just about any question you may have.

How Collective gathers and uses data

Collective uses non-personally identifiable (non-PII) data to better target advertisements and other content to individuals in an effort to create a more relevant experience for each person. The non-PII is also used to predict responses to advertisements, to help determine which ads perform best and which content is most appropriate for different individuals, and to provide aggregate reporting to advertisers and clients.

For a more detail, please see our [privacy policy](#).

Consumer OBA opt out

If you would like to opt-out of being served OBA, we provide "opt out cookies" that will block OBA by Collective and prevent the placement of new Collective OBA cookies on your computer. If you have multiple Internet browsers or users on the same computer, you will need to perform the opt-out operation for each browser. If you or your anti-virus or other software deletes the opt-out cookies from your computer, if you re-install your browser, or if you delete your cookies, then you will need to repeat the process. [Click here to opt-out of being served OBA](#).